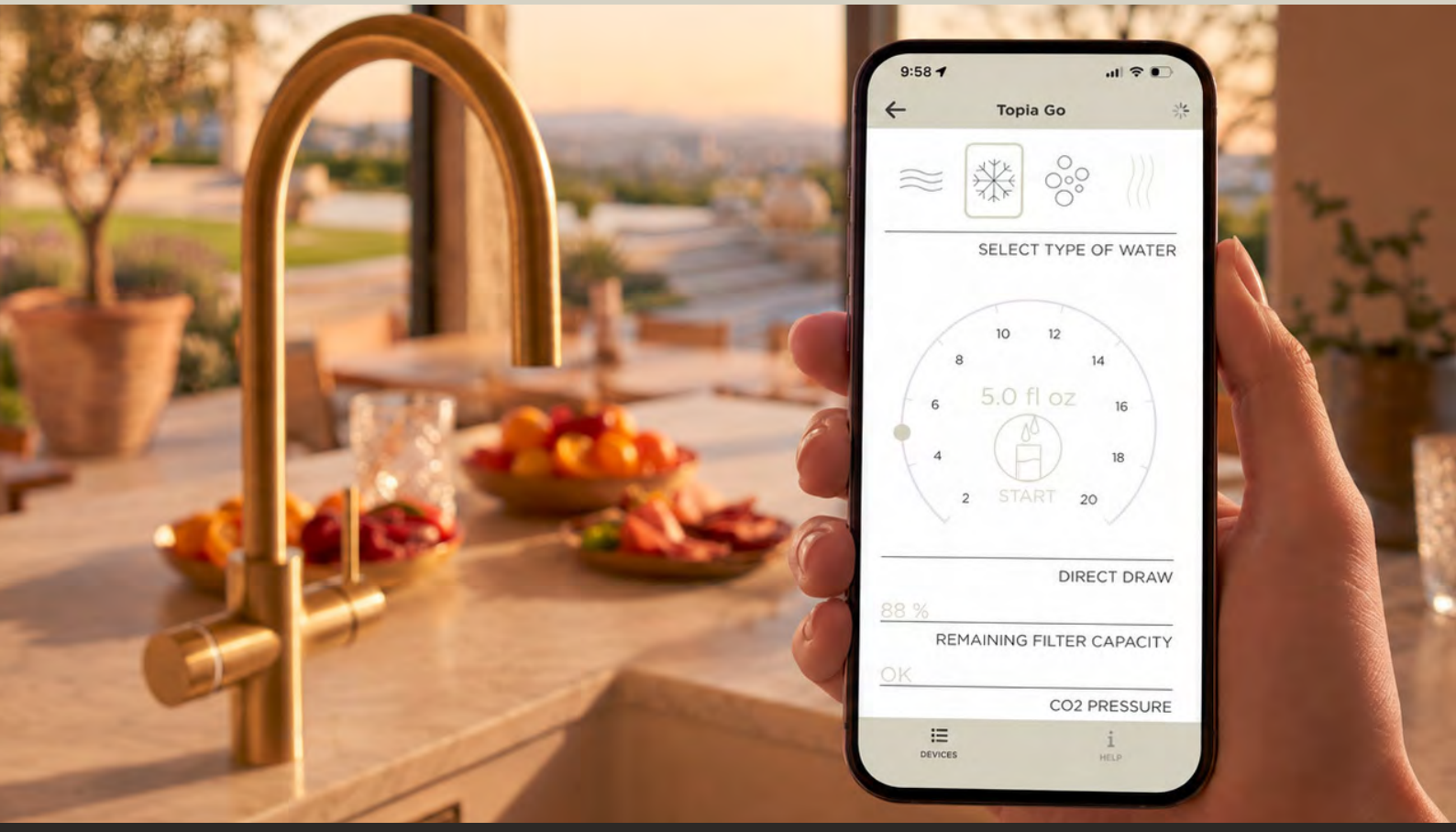
APP CONNECTION GUIDE

The Topia Water App allows you to take control of your Go. Adjust settings, view consumption, and monitor your consumables through the intuitive menus. To connect your Go to the app, please follow the steps shown below.

The Topia Water App can be downloaded from the Apple Appstore or the Google Play Store.

Apple App Store

Google Play Store



To Connect your Go:

1. On your undercounter machine, press the Wi-Fi symbol button to wake it up, and then hold the Wi-Fi button for 5 seconds, until the icons flash blue.
2. On the app, press the plus icon to search for available Topia systems. Once your device appears, it can be selected.
3. Enter the pairing code which is shown on a sticker at the rear of the undercounter machine.
4. Once the system is paired, wait for ~15 seconds until the connection is established and the loading ring disappears.

*The loading ring will appear in the top right each time you connect to your Go, as the app uses a temporary Bluetooth connection to protect your privacy.

How To Use the App

Home Screen:

The home screen allows you to view the status of your consumables at a glance, as well as dispense exact volumes of water directly from the app. Scrolling down leads to a detailed water consumption view, as well as the other menu options.

Choose a water type to dispense from within the app.
(Boiling water unavailable for safety reasons)

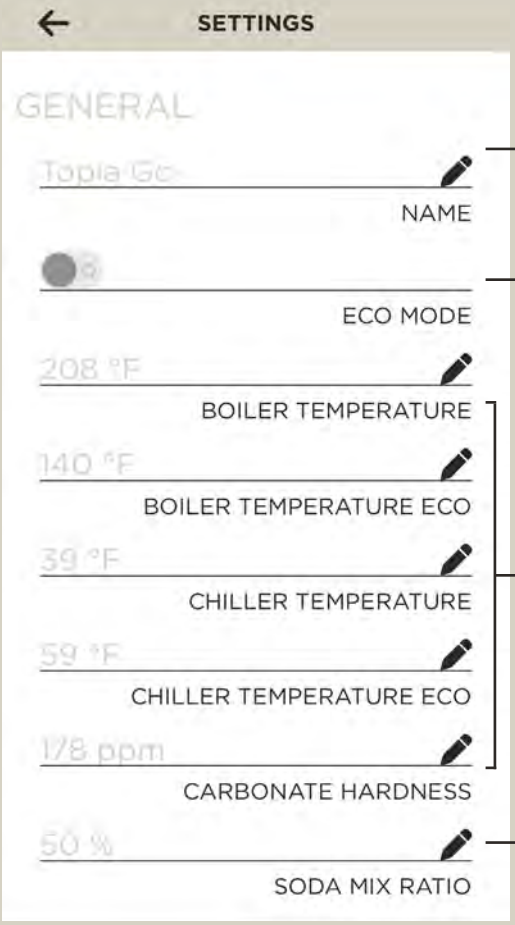
Choose an amount of water to dispense from within the app and click start to dispense.

Check the status of your consumables:

Your filter starts at 100% capacity and reduces as you use it.
Your CO2 pressure will trigger a warning if it drops below 45 Psi (3 Bar), meaning it's time for a new canister.



Settings Menu:

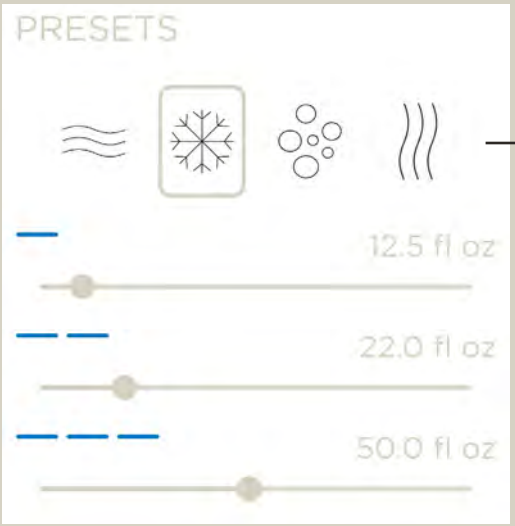


Give your Topia Go a new name

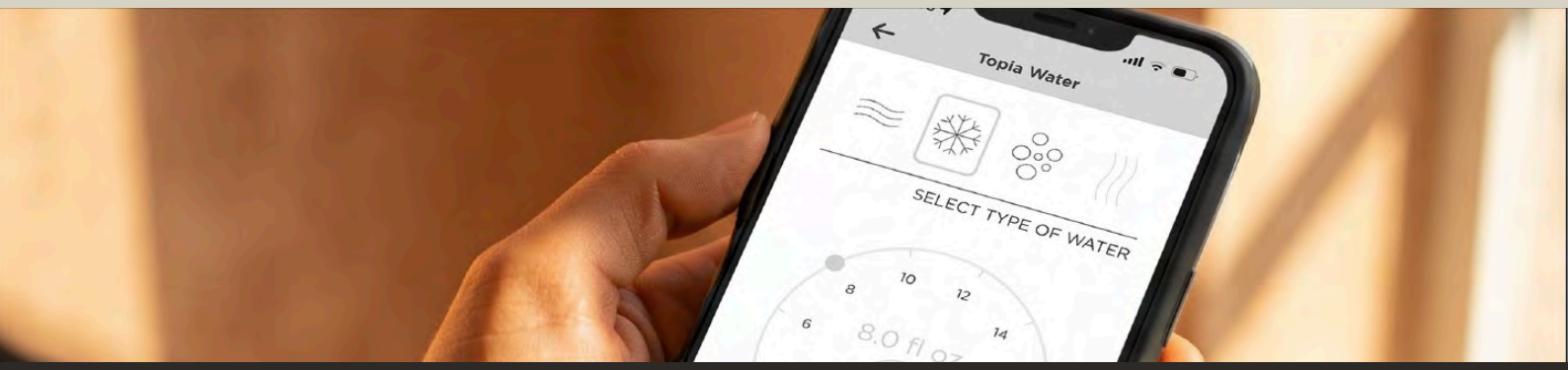
Put your machine on Eco mode to save power when going away for extended periods

Adjust different water temperatures if necessary.
(All temperatures will be pre-set from the factory for maximum performance)

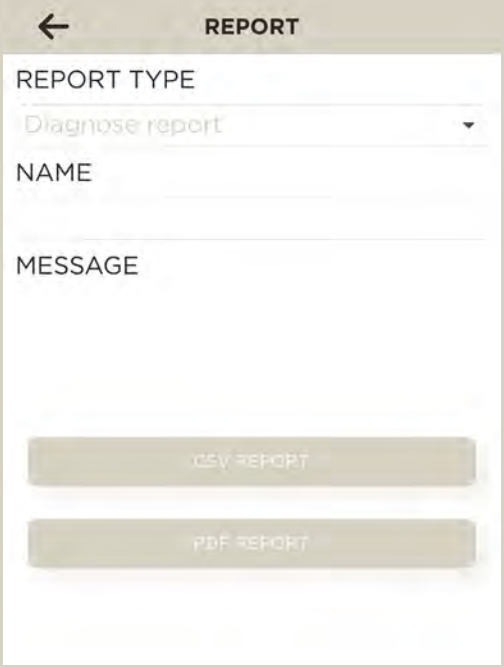
Adjust the soda mix ratio to get the perfect Semi-Sparkling balance of bubbles



Fine tune your three preset portion control volumes to get the exact same pour every time. This can be adjusted for all water types.



Report Screen Menu:



The report menu is only used during installation, or when there is an error.

After installation, a “Commissioning Protocol” report can be generated to prove that a complete installation was accomplished.

If there is an error with your machine, a “Diagnose Report” can be generated in CSV and sent to your service provider. This helps to resolve problems remotely, leading to quicker response times and fewer call-out fees.

Help Screen Menu:



The Help screen allows you to change language, change from metric to imperial measurements, order consumables, and access the Topia support website.

